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§9–905.

The Department shall:

- (1) help veterans and their dependents to receive promptly and regularly all of the benefits to which veterans or dependents are entitled under federal law;
 - (2) help veterans and their dependents in:
 - (i) preparing, in proper form, claims for benefits;
- (ii) presenting the claims to the appropriate governmental unit;
- (iii) trying to prevent and to relieve congestion in the processing of the claims; and
 - (iv) obtaining and expediting action on the claims; and
- (3) on request, provide a veteran with a document certifying veteran status.

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